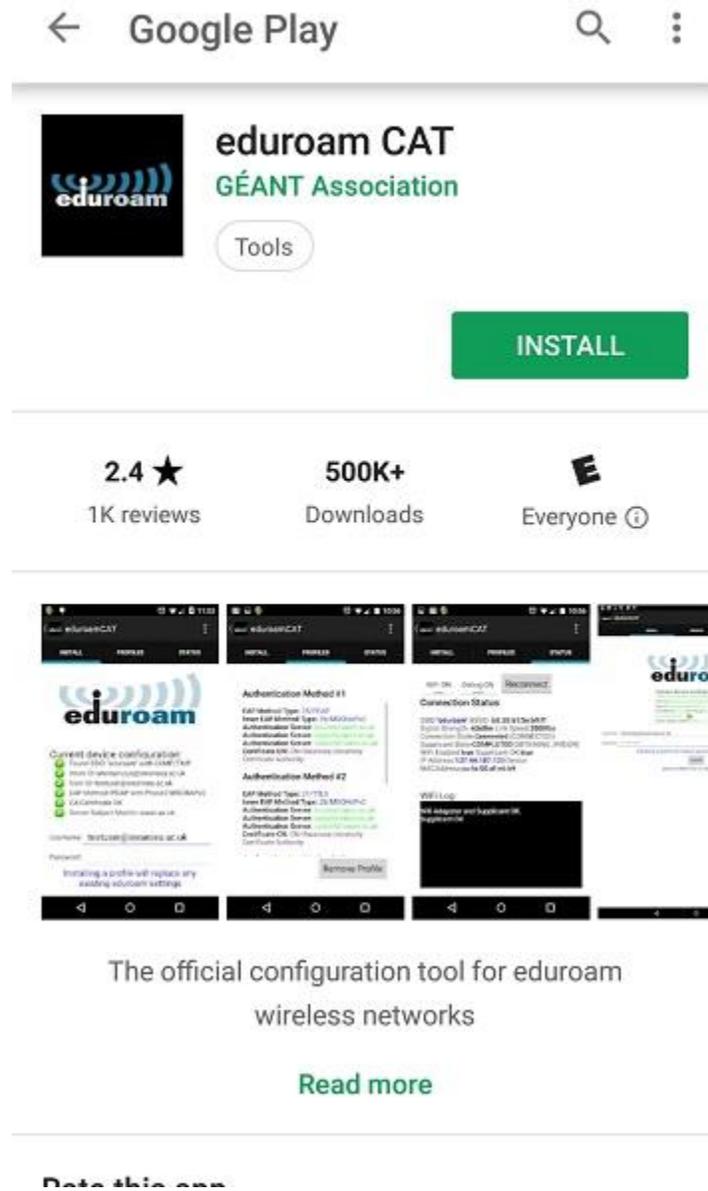


Connecting to eduroam - Android

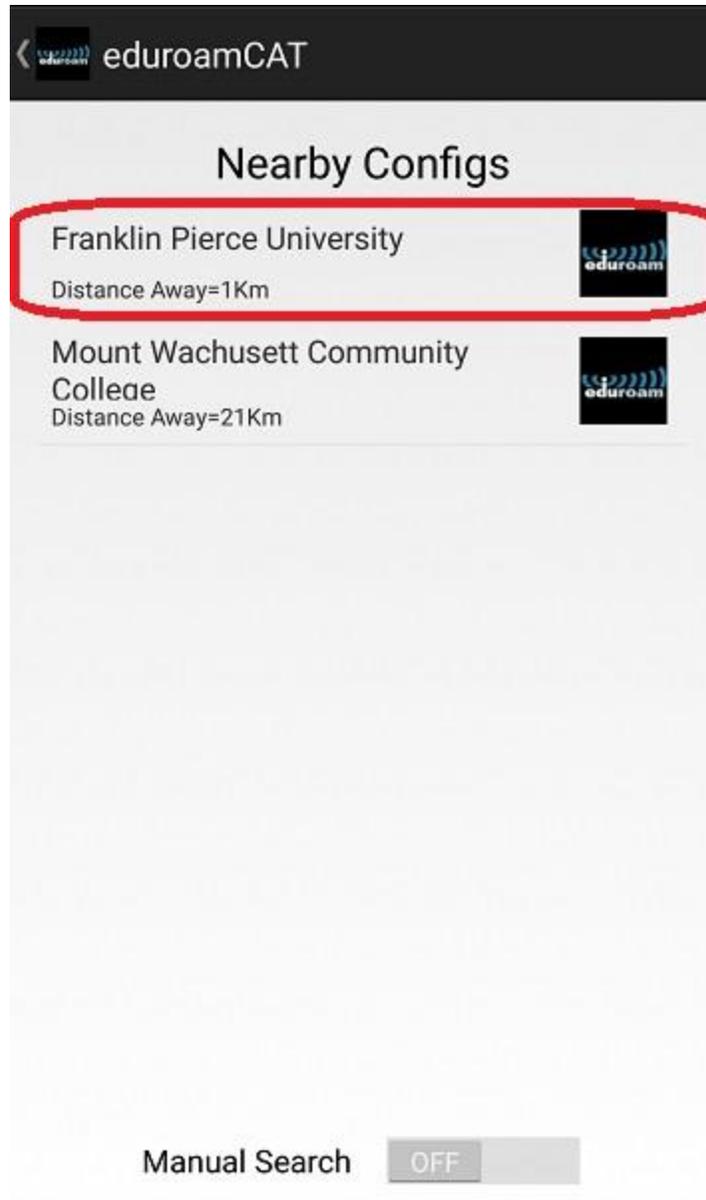
Last Edited By **Richard Barnes**, Thu, Nov 1, 2018 at 3:44 PM **PERMANENT**

While this guide is specific to Android devices, the configuration should be fairly similar for other mobile platforms.

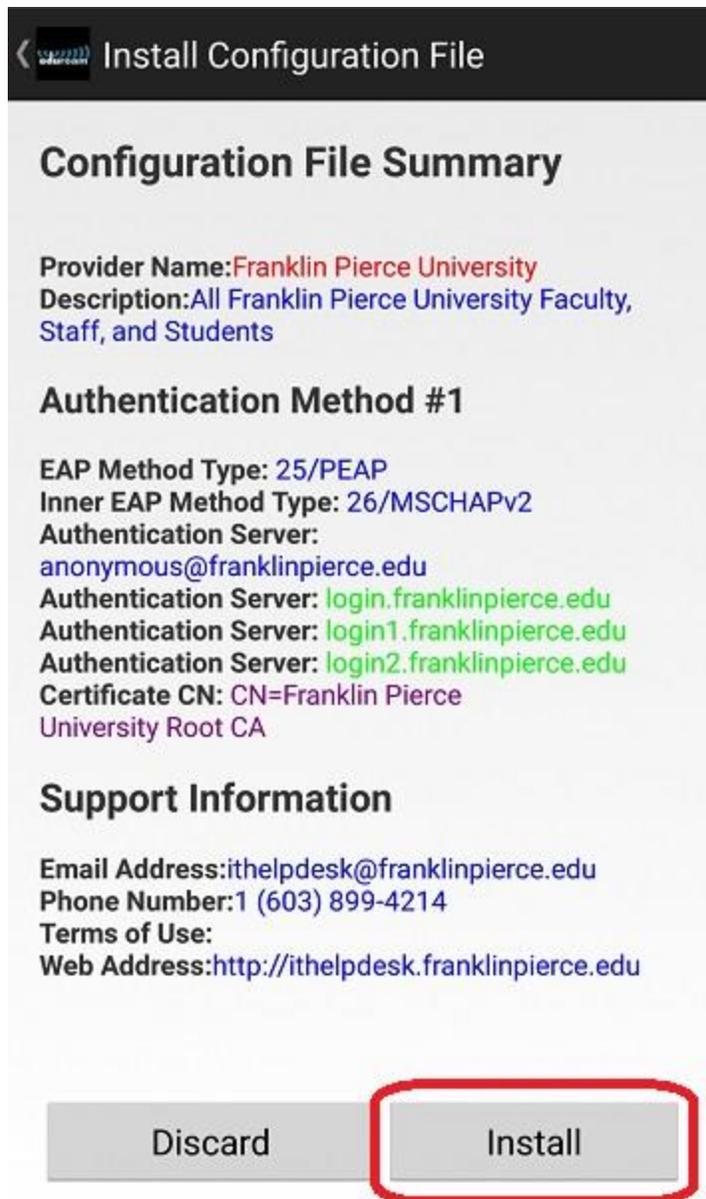
1. Open the Google Play Store app (or your device app store). Use the search feature to find "eduroam CAT". Select the Install button (shown below) and wait for the download and install of the app.



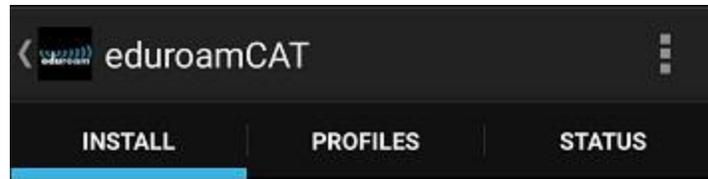
2. Once installed, click on the Open button to launch the app. CAT will launch and will attempt to find the local profile for your use. Select the **Franklin Pierce University** profile.



3. You should now see the Franklin Pierce University profile page, select the **Install** button.



4. Enter your Franklin Pierce credentials. Regardless of whether you are a Student, Faculty or Staff member of the community, you must use the form: username@franklinpiercedu (@live.franklinpiercedu will not work).



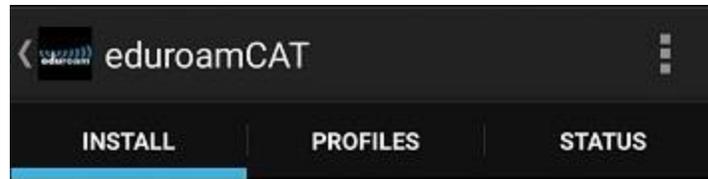
Username:

Password:

Installing a profile will replace any existing eduroam settings

Status:CONNECTED to SSID "RavensFacultyStaff"

5. Once you have typed in your credentials, click the Install button. The app will configure your device and connect to the eduroam SSID. You can confirm this message: STATUS: Connected to SSID "eduroam"



Current device configuration:

- ✓ Found SSID "eduroam" with mixed mode
- ✓ Anon ID=anonymous@franklinpierce.edu
- ✓ User ID=anonymous@franklinpierce.edu
- ✓ EAP Method=PEAP with Phase2:MSCHAPv2
- ✓ CA Certificate OK
- ✓ Server Subject Match=.franklinpierce.edu

Username:

Password:

Profile installed

Install

Status:CONNECTED to SSID "eduroam"

Troubleshooting Steps

If your device fails to connect, make certain you are not using @live.franklinpierce.edu in the username field. Even if you are a student, it must say @franklinpierce.edu. It may work here at Franklin Pierce, but it will certainly not connect at partner sites with @live.